

## Getting Started

Written by Web master

Wednesday, 12 May 2004 11:54 - Last Updated Tuesday, 31 March 2009 15:21

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### Getting Started!

Here are some quick steps that will get you started with your hosting plan with NetWebSolutions®.

You can also find your username and password, IP Address, and links to important sections on our web site in your "Welcome Letter" which was sent by email to your primary email address when you signed up with NetWebSolutions®.

If you need to ask a question about your hosting account, simply click the "Contact Us" icon in your control panel, or send an email to us [her](#)

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Your Domain Name
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If you have registered a domain name with NetWebSolutions®, it will propagate (transfer over the Internet)

If you already have a domain name, and have registered it with another hosting provider, you will need to

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You will need to contact your Domain Registrar (Network Solutions, Register.com, TuCows, etc.) and po

- You can do this by changing your name servers to point to:
  - o Primary: NS1.NETWEBSOLUTIONS.COM
  - o Secondary: NS2.NETWEBSOLUTIONS.COM
- Propagation will take 24-72 hours, until you can use your domain name with NetWebSolutions®.

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Your Control Panel

All NetWebSolutions® accounts have a customized control panel, which allow you to build a rofessiona

You can access your control panel by going to:

<http://yourdomain.com/menu>

If your domain has recently been transferred and it is in the process of propagating you can access your

<http://YourIPaddress/menu>

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Changing Your Password

When you receive your "Welcome Letter", one of the first things you will need to do is change you

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You can change your password by simply:

1. Login to your domain manager by going to your ipaddress/menu and entering the username and password
2. Click on the "Change Password" icon
3. Your password must be at least 8 characters long
4. When changing your password to the control panel, it will not change the password to your MySQL database
5. If you forget your FrontPage extension passwords, you can uninstall and reinstall the extensions

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Replace the Under Construction Page

This can simply be done by changing your home page name to index.html not index.htm

**Note:** If you are using Microsoft or FrontPage, you do not need to choose the www folder

If your page has one of the following filenames, you can delete the existing index.html and your page will be displayed

- index.htm
- welcome.html
- welcome.cgi
- index.html
- index.shtml
- index.cgi
- index.php
- index.phtml
- default.htm

Simply delete the index.html file and anything in the above list will automatically come up.

If you see the "forbidden" error when viewing your web site, this is because you have deleted the

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#### Your Web Site

Below is a list of common tools available for publishing your web sites.

Note: Make sure when you upload your home page to the directory; you name your main page index.htm

(If the tool or program you are using is not listed below, you can still use it and we still support it, we sim

- |                                      |
|--------------------------------------|
| - SiteXpress (Web Site Design Suite) |
| - FrontPage 97                       |
| - FrontPage 98                       |
| - FrontPage 2000                     |
| - Netscape Composer                  |
| - Dreamweaver                        |
| - Macromedia Flash                   |
| - Adobe GoLive                       |

**Note:** NetWebSolutionsÂ© providers. If you are interested

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#### FTP Clients

Here are some examples of FTP applications you can use to upload your web site.

- |                |
|----------------|
| - WsFTP        |
| - CuteFTP      |
| - File Manager |

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You can see step-by-step video tutorials for each FTP application at our Support Section.

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### Microsoft FrontPage

If you are going to be using Microsoft FrontPage to publish your web site, you will first need to install MS

You can do this by going to your control panel, and clicking the MS FrontPage button, wait 30 minutes b

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### System Files and Folders

You can view your system files and folder on your server by using the "File Manager" icon in your

**Warning: Do Not DELETE the following files or folders:**

/yourdomain-www
/www
/yourdomain-logs
/yourdomain-mail
/yourdomain-secure
/www/cgi-bin
/www/stats

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### Emails

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You can read your email by going to your Control Panel. A link to your control panel is provided in the [â€](#)

To add an account just [click on New Address](#) This email address is b( ), and put in a password [How to](#)

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### Email Clients

To Read, Compose, Write email you can use any of the email clients listed below, including the OpenMail

- Microsoft Outlook 97, 98, 2000, and 2002

- Netscape

- Eudora

You can access your OpenMail Client with any browser anywhere in the world. Simply by going to

<http://yourdomain.com/up>

or

<http://ipaddress/up>

### Microsoft Outlook Settings:

POP3: mail.YOURDOMAIN.com

SMTP: mail.YOURDOMAIN.com

**Note:** If the tool you want to use is not listed, you can still use it; we simply have not lis

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<b>Note:</b>	Your email will not function properly until your domain propagation has complete
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